

**FINANCE & PERFORMANCE SCRUTINY COMMITTEE - TUESDAY, 27 JUNE
2023**

**Report of the Chief Executive
Lead Member: Leader of the Council**

Part A

ANNUAL PERFORMANCE REPORT 2022-2023

Purpose of Report

To provide annual performance monitoring information and results for 2022-23, in respect of Charnwood Borough Council's Corporate Delivery Plan actions and Key Performance Indicators.

Recommendation

The Committee is requested to note the performance results; associated commentary and the explanations provided.

Reason

To provide an overview of annual performance, ensure that targets are being met, and to identify areas where performance might be improved.

Policy Justification and Previous Decisions

The annual report is a key element of monitoring progress towards delivery of the Council's objectives as set out in the Corporate Strategy (2020-2024) and annual Corporate Delivery Plan 2022-23.

Implementation Timetable including Future Decisions

The Committee receives an annual update on performance and quarterly updates on an ongoing basis.

Report Implications

There are no implications; this is an update on annual performance for 2022-23.

Financial Implications

None directly arising from this report.

Risk Management

The risks associated with the decision Committee is asked to make and proposed actions to mitigate those risks are set out in the table below.

Risk Identified	Likelihood	Impact	Overall Risk	Risk Management Actions Planned
Failure to maintain a rigorous and embedded performance management framework could adversely impact on the achievement of the outcomes and objectives set out in the Council's Corporate Strategy.	Unlikely (2)	Significant (2)	Low (3 - 4)	Quarterly performance monitoring, including reporting to the Senior Leadership Team, and to this Committee.

Comments of Monitoring Officer

Not applicable.

Comments of Section 151 Officer

Not applicable.

Equality and Diversity

An overarching Equality Impact Assessment has been undertaken on the Corporate Strategy (2020-2024) to consider the overall impact on our communities. Subsequent Equality Impact Assessments have been undertaken on individual tasks and activities, if appropriate.

In supporting the Corporate Strategy (2020-2024), the Corporate Delivery Plan 2022-23 had a strong focus on activities and performance indicators which support residents' priorities and those areas that the Council recognises as requiring additional support; therefore, delivery of the Corporate Delivery Plan should be beneficial for many of those within the community who need us the most.

Climate Change and Carbon Impact

The Annual Performance Report specifically covers climate change and carbon impact under the first theme within the Corporate Delivery Plan, "Caring for the Environment." The theme features two objectives to "take action to become a carbon neutral organisation by 2030, to help tackle climate change" and "help protect our environment by using all powers available to tackle those who threaten it". These objectives focus on the work the Council has completed to tackle support sustainability.

Crime and Disorder

The Annual Performance Report specifically covers crime and disorder under the second theme within the plan, "Healthy Communities." The theme features an objective to "continue to work with partners to make our towns and villages safer places to live,

work and visit.” This objective focusses on the work the Council have achieved to reduce anti-social behaviour, reduce burglaries and reduce re-offending as well as reassuring residents and increasing confidence that effective action is being taken by the Council and its key partners in this area.

Wards Affected

All wards.

Publicity Arrangements

Not applicable.

Consultations

Not applicable.

Links to the Corporate Strategy

Caring for the Environment	Yes
Healthy Communities	Yes
A Thriving Economy	Yes
Your Council	Yes

Key Decision:

No

Background Papers:

Cabinet, 16th January 2020, Item 8, Corporate Strategy 2020-2024

Cabinet, 7th April 2022, Item 7, Corporate Delivery Plan, 2022-2023

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Part B

Background

1. 2022-23 has been a year of immense resilience and adaptability as the authority has navigated through various national and regional challenges that have significantly impacted the borough.
2. The cost of living has remained a persistent concern for many households across the country. Rising inflation, increased energy prices, and the escalating costs of essential goods have placed significant financial strain on individuals and families. Charnwood has not been immune to these economic pressures and have witnessed the impact on our residents' day-to-day lives, particularly those facing financial vulnerabilities.
3. In addition to the economic challenges, the war in Ukraine and repercussions of this conflict have reverberated globally. As a local authority committed to promoting equality, we have strived to support visitors displaced which has meant additional pressures on services.
4. Ongoing recovery from the COVID-19 pandemic has continued to test resilience and our priority has remained to safeguard the health and well-being of our residents, whilst also addressing the social, economic, and educational consequences brought about by the pandemic. This has included ongoing issues with supply chains. A key issue we and other Local Authorities have been affected by are the workforce shortages which, while most acute in certain professions, have been widespread.
5. The combination of these challenges has made this year a test on local resources. The Council has a number of services which are under pressure due to a variety of factors and is actively seeking to deal with the issues and improve performance for example voids. Despite the strains, Charnwood have made significant progress as detailed in the Annual Performance Report in delivering essential services and supporting residents.
6. The attached report presents an annual overview of performance for 2022-23, this includes performance in relation to the agreed actions and Key Performance Indicators as set out in the Corporate Delivery Plan 2022-23. This report provides an overview and commentary in respect of annual performance and details of remedial actions being taken where appropriate.

Appendices

Appendix A – Annual Report 2022-2023